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Applicant: Howard M. Lee
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Title of Invention: **BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT**
Serial No.: 10/691,777
Filing Date: October 22, 2003
Docket No.: 062403.P001
Express Mail No.: EB 583248349 US

- ____ (1) Utility Patent Application Transmittal SB21 (1pg)
- ____ (1) Fee transmittal SB17 (1 pg)
- ____ (1) Petition For Extension of Time SB22 (1 pg)
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